



Registration and Reimbursement Policy - Wheels of Love 2020

Updated 21 October 2020.

We all know that Israel has been in a state of emergency due to the pandemic for almost 10 months. During these months the ALYN team has remained optimistic and has continued to prepare for the Wheels of Love 2020 ride, all within the constantly changing rules and regulations associated with the current crisis

Hotels remain closed in Israel, and it is unclear when they will reopen. The ongoing closure and the lack of a clear timetable for an "exit plan" and for reopening the economy, especially the hotel and tourism industry, has led us to the conclusion that we cannot hold our traditional five-day ride.

In planning this year's ride, we have had to incur various expenses. We have purchased jerseys, designed and explored routes. Yet because of the uncertainty this year, we have minimized our expenses as much as possible so far so that we can be flexible in reimbursing riders for the registration fee. While the current policy allows for a 50% reimbursement, we will actually be able to reimburse riders 70% of the fee that they paid or fully register riders for the 2021 ride (see below.)

We will need to know your preference by November 1st.

There are three options that participants can choose for the reimbursement amount:

A. Support for the children of ALYN: we hope you continue to support ALYN Hospital's Wheels of Love by donating your registration fee. Should you choose to cancel your participation in the ride or if we do not hear from you, the reimbursement amount can be converted to a donation. By request, you can receive a receipt before the end of the year. **It is clear that this is the best option as far as the Hospital is concerned.**

B. Register for the 2021 Ride: By request, we can register you in full for the 2021 ride.

C. Request for reimbursement of registration fee: We understand these are difficult times and if the conversion of the registration fee to a donation or postponement for another year is not feasible as far as you are concerned, we will reimburse you 70% of the registration fee.

*Please note that the reimbursement is of the registration fee only; donations to ALYN are not reimbursable, they will continue to serve their goal – support for ALYN's work for the children.

We thank you all for working together to help the children of ALYN. We know these are hard times for many of you and we appreciate your willingness to continue to think of the children of ALYN and donate to them your money, time, and most importantly – your goodwill and caring.

TOGETHER WE CAN MAKE DREAMS COME TRUE!